## The Orange House – Not secret, yet safe







#### Alkmaar



#### Amsterdam

#### Almere





# Facts & Figures 2018

\*633 Kids in the shelters \*3.836 Clients \*592 Residential clients

\*299 Employees (residential/non-residential)





## From secret to safe: Creation of the Orange House method

+/-15 years ago: we have to change!

From a secret location  $\rightarrow$  to an open setting

Focus on the victim  $\rightarrow$  to a systemic approach





### **Characteristics**

\*Open setting ->social problem ->no longer a taboo

\*Safety & risk assesment ->constantly adressing the dynamics of safety ->collaboration with the stakeholders

\*Focus on all family members = Systemic approach

- ->collaboration with the system
- ->focus on consequences of DV for the children

\*Empowerment and autonomy

\*All services under one roof: shelter and non-residential services





# What does this mean for the women in the shelter?

- Appartments are not shared
- Ex-partners and others from social network are being involved
- Child support program
- Multiple disciplinary approach





## First process evaluation 2010

- Women felt respected in their needs
- Women felt safe in the open setting

Both women and professionals:

 Talking to the children and addressing their specific needs are very much appreciated and should get even more attention



# Thanks for your attention!











Onderzoek naar maatschappelijke vraagstukken

Scientific research on social issues

#### Orange House: Research Results

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Katinka Lünnemann Milou Lünnemann Mathilde Compagner





**Presentation set-up** 

- Research background
- Quantitative results
- Results of interviews
- Conclusion





#### Questionnaire survey set-up

Research period: 2017-2020

- Orange House Methodology: 100 families
  - Mothers, children between the ages of 8 and 18
  - With permission, (ex)husbands as well
- 3 measurements
  - Questionnaires (duration: approximately 1-2 hours)
  - T0, T1 (1 year), T2 (1,5 years)
  - The survey is anonymous, only researcher is present
- Target group
  - Anyone who masters the basics of Dutch



#### Interview set-up

- Casestudy Dutch speaking clients
  - · Additional interviews with clients and children
  - Interviews social workers
- Further study non-Dutch speaking clients
  - Interviews (with interpreter) clients (children and partners)
  - Focus group social workers
  - Second round of interviews
  - Second focus group social workers



#### Quantitative Results





#### Number of participants

- Impact study
  - Baseline measurement: 98 women (49 with children aged 3-18)
  - Second measurement: 45 women (30 with children aged 3-18)
    - Of which 8 children (of 8 women) were added





#### **Background clients**

- Age: 25-34 (46%) 35-44 (25%)
- Ethnicity: Dutch (31%); first generation immigrant (41%); second generation immigrant (28%)
- Education: senior general education (50%), primary and secondary lower education (40%), higher education (10%)
- Paid work: around 20%
- Income: Nearly everybody income low (95%)



#### Trauma clients in childhood

Psychological abuse	<b>49%</b>
Physical abuse	51%
Sexual abuse	37%
Mentally neglected	<b>49%</b>
Physically neglected	12%
Divorced parents	53%
Abuse of mother (witness IPV)	33%
Problem drinker, alcoholic or drug user at home	32%
Depressed family member (attempted suicide)	30%
Family member in prison	25%





#### Trauma

#### Trauma clients

- 40 % clinical trauma
- Trauma average of 3
  - Depression, fear, anger, PTSD (backlashes, avoidance of situations)

#### Trauma children

- 35 % clinical trauma
- 15 % subclinical trauma
  - Trauma average of 3
  - Anxiety, symptoms of despression, PTSD



#### Violence past year (baseline measurement)





#### Violence in the past year (second measurement)

- Violence has stopped (n=10)
  - 9 ex-partner
  - 1 current partner (new)
- Violence still present in the past year (n=24)
  - 19 ex-partner
  - 5 current partner (2 new partners)
- Violence unknown (n=11)



#### Violence past year (baseline/second measurement)



group ongoing violence (n=24)



#### Trauma (baseline/second measurement)





Verwey-Jonker Instituut

#### Decreasing parental stress





#### Trauma children (baseline/second measurement)



Trauma scores of children baseline meas. vs. second meas.

■ baseline meas. (n=25)









#### To conclude: effects after a year

- Violence stops at a minimum of 20%
- Violence reduces (halves)
- Decreasing trauma and parenting stress of mother
- Decreasing trauma child
- Growing social network and contact family doctor
- Decreasing professional help (social work / mental health care)



#### Interview Results





#### Number of participants

- Interviews Dutch speaking clients
  - After second measurement
  - 9 women and 2 children
- Interviews non-Dutch speaking clients
  - Two interview rounds
  - 14 women (2 conversations with 7 of them)





#### Variation clients

- Dutch speaking clients
  - With or without children, age
  - Mild intellectual disability, child protection, addiction, intergenerational
  - Independent versus vulnerable
- Non-Dutch speaking clients
  - Variety in ethnic background, relatively high education, 2 or more children
  - Extreme severe abuse
  - Forced mariage (over a quarter)



#### Positive experiences

Non-Dutch speaking women

- Reflect with positivity on Orange House
- Great appreciation for social worker
- Increasing personal growth towards independence
- Language no big deal but time is problem (cultural differences)

#### Dutch speaking women

- Happy with accommodation
- Awareness impact of violence on children
- Support of social worker in relation to child protection



#### Orange House characteristics: Safety and independence

- Open setting, but safe
- Sense of safety inside the building
- Safety improved, safetyplan,
- Increasing own safety
  - Talking with social worker
  - Resilience training
- AWARE after shelter is offered when needed
- Independence
  - Self confidence
  - Empowering
  - Client-centered



#### Orange House characteristics: system-based approach

- Concerning children
  - "It's Tony turtle time" for child (and mother)
  - Special child support and activities, parenting support
  - Pets are welcome
- Concerning (ex)partner
  - Reporting /by telephone/appointment
  - Occasionally conversations regarding the relationship
- Social support
  - Engaging social network
  - Less contact with family (taboo on divorce) non-Dutch speaking



#### Orange House characteristics: coherence of help

- System-based help by social workers
  - Patterns in youth
  - Patterns and dynamic in relationship
- Specialised external help within Orange House (psychologist)
- Collaboration with other organizations (voluntary organisations; Youth Care; International Fund of Animal Welfare)



#### Critical notes

- Non-Dutch speaking clients
  - First round: very grateful and hardly critical notes
  - Second round: transition to independent living, aftercare
- Dutch speaking clients
  - Loneliness on arrival (weekend)
  - Dealing with blowing/alcohol
  - Aftercare



#### Conclusion

- Women and children are doing better after a year
- Violence decreased or stopped
- Trauma women and children decreased
- Quality of life women improved
- Non-Dutch speaking clients big step towards independence
- Important role of social workers
- More attention children than 10 years ago
- More attention to partners and aftercare is needed





Scientific research on social issues

#### **Questions?**

Katinka Lünnemann <u>klunnemann@verwey-jonker.nl</u>



